



Powered by Cresendo

Your Bridge to Productivity

With VoiceBridge the need to invest in the state-of-the-art hardware and software for digital dictation is virtually eliminated. Using our powerful and flexible VoiceBridge service, you will be able to offer your Professional a dependable digital dictation system with 24 X 7 access via the nearest touch-tone telephone. VoiceBridge eliminates all of the headaches of maintaining and administering a digital dictation system. For a low per minute usage fee you are free from the constant cycle of needing to upgrade or replace your dictation system to provide reliable state-of-the-art hardware and software for your Professionals.

With VoiceBridge you will have the ability to customize the system to conform not only to your facility, but you will also be able to configure VoiceBridge to react differently for each Professional that uses it. Voice prompts and user ID's can also be customized for your facility and each Professional user of VoiceBridge.

VoiceBridge is safe and secure using the latest technologies available to ensure your medical professionals dictations are available for you and your transcriptionist when needed 24 X 7.

Input:

All that is needed to get your Professionals started is a set of customized instructions and access to a touch-tone telephone. For a small additional monthly fee you can add a dedicated analog dictate station with or without bar code capabilities. With this dedicated station, your user

will have full dictation control in the palm of their hand.

Another option for those professionals needing to "walk and talk" during documentation is using digital portable dictation devices from Olympus and Philips. The digital portable gives your Professionals the ultimate in dictation freedom. You could also offer the computer literate Professionals the ability to use their Microsoft® Pocket PC (portable digital assistant) to dictate their work directly onto that unit.



A third option is to offer your Professional the ability to dictate direct into his or her personal computer by adding software and either a hand microphone, headset or hands free set up with a foot control. This is the highest quality for voice dictation capture and will provide the highest recognition results for speech processing recognition.

Output:

With VoiceBridge, you will have several methods available to get your dictations to your transcription staff:

DigiPlayer-IP – with this option your transcriptionist will connect with the VoiceBridge Servers via a VPN (virtual private network) with a broadband connection. Once connected, the Player

software will stream the voice dictation to the Transcriptionist for real time playback with full control and without tonal distortion normally associated with playback faster or slower than normal. The Transcriptionist may also see a list of jobs pending (user configurable) to better plan their productive shift.

DigiConsole - with DigiConsole, you will be able to add Transcriptionists, delete Transcriptionists, assign dictation, reassign dictations, route priorities and perform other work flow tasks as they arise. This Console software allows you to run unlimited queries to find the answers of the demands placed on you by your Professionals needs and priorities.

Reports:

If desired the VoiceBridge system provides you and your Professional extensive management reports in summary or detailed format even including graphs for better comprehension. Also included in the system are extensive activity logs to aid in trouble shooting should you or your Professional experience a problem during the dictation or transcription process.

VoiceBridge from W.P.S.I. is your solution to break free of the "ball and chain" of racing to keep up with the latest technology for your organization.

