

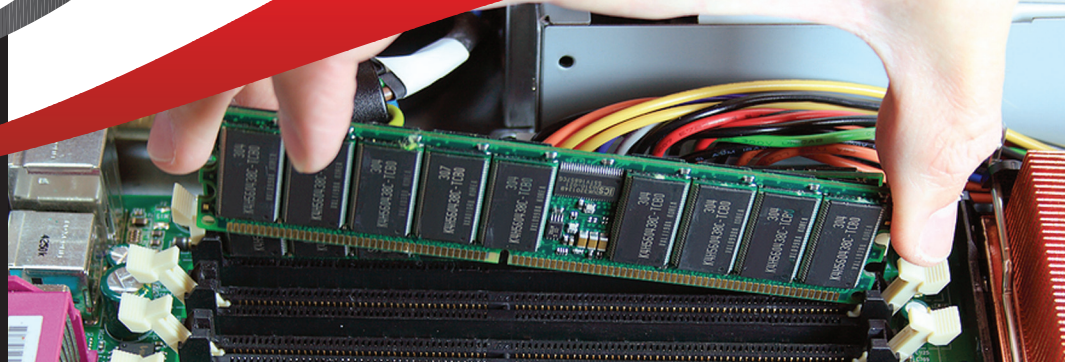


www.wahltek.com

WahlTek INC.

Experience You Can Trust

EXPERIENCE YOU CAN TRUST



THE WAHLTEK DIFFERENCE

- On-site Installation
- On-site Training
- On-going Support
- Certified Reseller
- Cost Savings
- Increased Efficiency
- Decreased Turnaround Time
- Quality Assurance
- Private & Confidential
- Flexible Outsourcing Options
- Exceptional Performance
- State-of-the-art Technology
- Technology Support Services

NEW SERVICE

ARE YOU

- Frustrated with computer-related problems?**
- Lacking reliable technical expertise and support?**
- Looking for new, affordable service options?**
- Needing timely, trusted solutions now?**

If you answered "yes" to any of the above questions, our new **Technical Support Service** is what you're looking for to meet the technical service needs of your Practice. Don't let annoying (and untimely) technical issues . . . or the lack of IT staff to deal with them . . . keep you down any longer! Let **WahlTek** be your partner in addressing technical issues that tie-up valuable staff time and resources, everything from day-to-day maintenance and troubleshooting to handling a tech-related crisis that could have a direct impact on you doing business.

WAHLTEK'S TECHNICAL SUPPORT SERVICE: WHAT WE OFFER

Hardware Service and Support

- > Upgrades to memory
- > Repair and/or replacement of hard drives and component boards
- > Troubleshooting and diagnosis
- > Traditional break and fix support
- > Adding hardware devices and more

Software Support

- > Infected computer repair
- > Network troubleshooting
- > Tune-ups for slow running computers
- > Installations, upgrades and more

CONTACT INFORMATION

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THE WAHLTEK ADVANTAGE:

- > More than 20 years of experience servicing Legal and Medical Practices throughout Iowa
- > Friendly, experienced technicians with access to many brands of products and technology
- > On-site support for installations, upgrades, troubleshooting, simple fixes, etc.
- > Remote support capability for fast response to smaller issues
- > Real "live" people answering the phones and quick call backs if no one is available
- > Competitive hourly rates or discounted, prepaid rates without any timeframe expirations
- > Friendly, fast, reliable service by experienced professionals