



Olympus DS-4000 Digital Voice Recorder Case Study Ball, Kirk & Holm Waterloo, Iowa

Firm Profile:

Ball, Kirk and Holm is a six-attorney, eight-person support staff law firm involved primarily in civil litigation to include personal injury, medical malpractice, worker's comp, catastrophic injuries and wrongful death and legal malpractice, with additional emphasis in corporate and employment law.

Problem:

BK & H was using hard-wired Dictaphone dictation equipment dating to approximately 1980. All dictation had to be done at one hard-wired, non-portable station and there was no easy way to track the status of current work product. This created situations where some support staff were backlogged with dictation, and others were available to help but with no way to check the status of a backlog.

Solution:

Max Kirk first saw the Olympus DS-4000 Digital Handheld Recorder demonstrated at a recent trial lawyer seminar and immediately recognized the benefits the system offered to his growing firm.

Verbatim Quotes:

Jen Bries – Attorney – “Because we now work on a network, I can dictate to more than one person. I can also now work outside my office because all I need is access to the network and I can have my work in the system. I love it!”

Max Kirk – Shareholder – “The digital resolution and the quality of the completed product are great. I've had several of my clients comment about how impressed they were with the quality and improved timeliness of the work. It only took about one hour of training on the system and we were up and rolling.”