



Why a Top 150 Law Firm Turns to DigiScribe-XL



United Kingdom - Following a successful pilot in the firm's Exeter office in April 2004, Top 150 law firm Stephens & Scown rolled out **DigiScribe-XL** digital dictation and transcription system across all four offices, totalling over 200 users.

"We already understood the benefits of digital dictation, the cost savings and the productivity gains this new technology could offer a firm of our size. However, when looking to the market at the products available to assist us in this new project, it was Crescendo **DigiScribe-XL** that stood out in terms of functionality, flexibility and scalability".

The month-long trial, which consisted of 16 users in the firm's property department, took just one day to install and one further day to train all users on the new system. One follow up meeting two weeks into the trial and a small number of adjustments to the user settings and workflow procedures, led to the department and the firm giving the **DigiScribe-XL** DDS solution the thumbs up.

Robert Camp, partner in charge of the DDS (Digital Dictation System) selection process

"As with any new IT project, there are going to be a few teething problems and changes to the users working methods are inevitable. I knew that **DigiScribe-XL** could be adapted to suit our user's individual needs, and it would be only a matter of time before the users realised that the benefits of digital dictation would far outweigh the differences in the way they worked.

DigiScribe-XL did exactly what Crescendo said it would and they are even adding some further functionality which we require. We are now planning to roll out the product to all four offices, starting with the remaining 40 users in the Exeter office. We are also planning to integrate the DDS system with our Case Management software, which will provide us with even more productivity gains and further control over our document workflow.

I feel that Crescendo [sic] are able to offer us the support and development we need to drive this project forward and help us reduce the costs associated with our document creation process. I would also be happy to recommend their product to any other firm who are looking to implement a new or upgrade their existing dictation solution".

Dean Mostert, IT Manager

Crescendo Systems Corporation
Corporate Head Office
1600 Montgolfier
Laval, Québec H7T 0A2
Canada
Toll free: 1-800-724-2930
Fax: (450) 973-4449

Crescendo Systems Corporation
Toronto Office
1 Yonge Street, Suite 1801
Toronto, Ontario M5E 1W7
Canada
Tel: (416) 214-4272
Fax: (416) 369-0515

Crescendo Systems Limited
Unit 5 Sunbury International Business Centre
Brooklands Close, Windmill Road
Sunbury-On-Thames, TW16 7DX
United Kingdom
Tel: +44(0) 870 7701717
Fax: +44(0) 870 7701716

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