



Customer Testimonial

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SpeechQ for Radiology™

“When we were evaluating speech recognition solutions at Inland Imaging we found that only one solution really met all our criteria – MedQuist’s SpeechQ for Radiology.”

As a neuroradiologist, I am called upon to interpret 50 to 60 patient exams daily. Many of these studies are for the Emergency Department (ED), so time is of the essence.

SpeechQ for Radiology™ has significantly reduced report turnaround time for the ED. In fact, it is now not unusual for my final report to be printing in the ED before the patient has even been transported back to the department. Before SpeechQ for Radiology, I would have relayed my preliminary findings verbally by telephone or by a handwritten fax. That often took 20 to 40 minutes after the patient’s exam was complete. With our RIS and PACS workflow, I am made aware that a new ED STAT case is awaiting my review as soon as the images have been obtained. I then immediately open the patient’s images and can begin my interpretation and create my report using SpeechQ for Radiology. After dictating and reviewing my speech-recognized report on my computer screen, I can electronically sign the report. It is then immediately routed to the appropriate departments and personnel.

Another feature of speech recognition I have found helpful during my daily routine is the ability to work on multiple reports concurrently. I no longer have to complete the current dictation in order to begin a new STAT report. I can have several reports open simultaneously, and can easily move from one to another. This allows me to pause one report and switch to a STAT patient’s exam, dictate and sign it, and then return to the paused document. This flexibility allows me to focus on my cases based on the patient’s urgency.

While providing referring physicians with my final reports faster was a significant personal goal, I realized several unexpected benefits shortly after I began to use SpeechQ for Radiology. My reports were more accurate. By having the final report available to me at the time of dictation, while the images are being displayed, corrections can be made on the spot. I have found myself actually viewing the images for a greater amount of time than before we used SpeechQ for Radiology. And there is no longer a wait for paperwork to begin dictation.

When we were evaluating speech recognition solutions at Inland Imaging, both administrative personnel and radiologists required a solution would integrate within our RIS and PACS, and support a completely paperless workflow. Of course, the radiologists also wanted a product that was easy to learn, as we were committed to eliminating our reliance on transcriptionists. We found that only one solution really met all our criteria – MedQuist’s SpeechQ for Radiology.

For more information about the many features and benefits of SpeechQ for Radiology or MedQuist’s comprehensive range of technology and service solutions designed to meet your electronic healthcare documentation needs, please call 1.800.233.3030 or visit us online at medquist.com.

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